



# The Hon Ray Williams MP

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**Member for Castle Hill**  
**Minister for Multiculturalism and**  
**Minister for Disability Services**

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## MEDIA RELEASE

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**27 November 2018**

### **NSW ENERGY SWITCH COULD SAVE HOUSEHOLDS \$1000 A YEAR**

In what will be a major shakeup for electricity market, NSW households can now quickly change electricity deals with Service NSW's free Energy Switch service, potentially saving them up to \$1000 a year on their bills.

Member for Castle Hill Ray Williams MP today announced the new cost of living initiative and encouraged the residents of Castle Hill to test out the new quick and easy price comparison and switching tool.

"Energy Switch is a game changer for NSW households trying to reduce cost of living pressure. There are a lot of Government price comparison websites – but this takes things to the next level. It empowers citizens by enabling them a change electricity providers and lock in a better deal with the click of a mouse or a quick chat with Service NSW." Mr Williams said.

"Energy Switch uses a customer's latest e-bill to scan the entire retail electricity market, giving them a list of the cheapest three electricity plans available based on their individual usage profile. If a switch is requested, Service NSW will inform the energy provider, taking the leg work out of the process for the customer.

"We know power prices are a pinch point for many households which is why this service has been established to help reduce the cost of living.

"Cost of living is a big issue facing local families and this initiative could provide them with much needed bill relief."

Energy Switch will allow people to regularly review their plan as electricity usage and prices fluctuate over time.

Research carried out by Service NSW found 70 per cent of NSW households pay too much for electricity, particularly customers who haven't switched for more than 12 months

Energy Switch is one a raft of NSW Government initiatives helping to ease cost of living pressure for households. Others include cheaper Green Slips and refunds, Active Kids vouchers, free car registration for regular toll users and the FuelCheck app.

To access Energy Switch visit <https://energyswitch.service.nsw.gov.au/>

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